

PRICING

Business

Computer maintenance, hardware and software	\$60 the first hour \$40 per hour after 1 hour minimum charge
Tutoring	\$50 per hour 1 hour minimum charge
Web site programming and design	contact us for a free estimate
Promote your web site online	\$250 for the first month \$30 for additional months
Scanning photographs and documents	\$6.00 per image or \$30 per hour
Digitally processing images	\$30 per hour
On location digital camera photo shoots	\$50 per hour 1 hour minimum charge
All other services	contact us for a free estimate

Residential

Computer maintenance, hardware and software	\$50 the first hour \$30 per hour after 1 hour minimum charge
Tutoring	\$40 per hour 1 hour minimum charge
Web site programming and design	contact us for a free estimate
Promote your web site online	\$175 for the first month \$25 for additional months
Scanning photographs and documents	\$5.00 per image or \$25 per hour
Digitally processing images	\$25 per hour
On location digital camera photo shoots	\$40 per hour 1 hour minimum charge
All other services	contact us for a free estimate

DISCOUNTS AVAILABLE

Discounts are available for non-profit organisations, full time students, persons with disabilities and senior citizens.

Please contact us or visit our web site for more information.

Contact

TELEPHONE

(604) 288-4629

FACSIMILE

(604) 630-7307

ELECTRONIC MAIL

inquiries@astravera.ca

WEB SITE

<http://astravera.ca/>

Hours of Operation

REGULAR HOURS

Monday to Saturday, 9:00 A.M. to 6:00 P.M.

EXTENDED HOURS

Evenings, Sundays & Holidays

Extended hours will be billed at 1½ times the normal rate.

EMERGENCY HOURS

11:00 P.M. to 9:00 A.M.

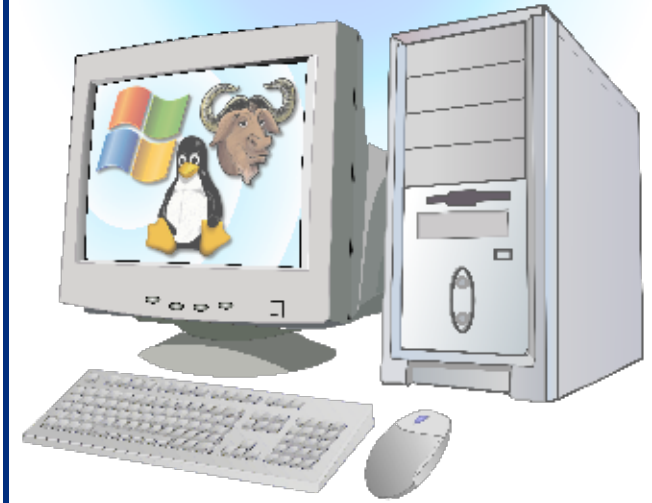
Overnight support is billed at twice the regular rate.

This brochure was made exclusively using freely available tools on the GNU/Linux operating system in May of 2007.
Last updated during November of 2007.

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AstraVera IT Solutions



<http://astravera.ca/>

An Information Technology company
located in Vancouver, BC

SERVICES

- *GNU/Linux*
- *Microsoft Windows*
- *Computer Hardware*
- *Digital Imaging*
- *Tutoring*

“Our primary goal is to build lasting relationships with our customers.”



Microsoft Windows Services

We provide a full range of support services for all versions of Microsoft Windows: 3.1, 95, 98, NT, Me, 2000, XP, XP Media Center Edition, 2003 Server and Vista.

We also support all versions of DOS: MS-DOS, Norton DOS, PC-DOS, FreeDOS, etc.

GENERAL SERVICES

- Software and operating system installation, upgrades
- Maintenance
- Recover your lost or forgotten passwords
- Batch/CMD scripting
- Backup solutions to keep your valuable data safe
- Recommend programs which suit your goals



SECURITY SERVICES

- Remove viruses, worms, trojans, spyware, adware and malware
- Installation of Windows Updates
- Setup of hardware and software firewalls
- File and hard drive encryption



Computer Hardware Services

UPGRADES, ASSEMBLY & REPAIRS

We take the uncertainty out of dealing with computer parts through our full range of PC hardware services.

- Assembling new computers
- Analysing your computer and recommending upgrades that fit within your budget
- Troubleshooting parts that are not working properly
- Configuring device drivers and setting up software



GNU/Linux Services

We provide a complete range of support services for almost all distributions and versions of GNU/Linux.

GENERAL SERVICES

- Software research, recommendations and installation
- System administration and maintenance
- Manage your users, groups and permissions
- Bootloader setup for loading multiple operating systems
- Shell scripting, system start-up scripts and cron jobs
- Backup solutions to keep your valuable data safe
- Recover your lost or forgotten passwords

X11 GRAPHICAL ENVIRONMENT

- X11 setup, including multiseat and 3D graphics drivers
- Multimedia support: MP3, Windows Media, DivX, RealMedia, DVD
- Application selection and setup: games, web browsers, e-mail, office suites, instant messaging, financial software, and any other programs you want
- Web browser plugins such as Adobe Reader and Flash



LINUX KERNEL

- Installations, upgrades, downgrades and patches
- Hardware setup and third party driver installations

SERVER ADMINISTRATION

- Apache, MySQL, PHP, Postfix, Samba, SSH, DHCP, etc.

WINDOWS CONNECTIVITY

- Run Windows applications or complete operating systems from your GNU/Linux desktop
- Exchange files over NTFS, FAT32 or your network
- Use remote desktop to connect to other computers



Digital Imaging Services

IMAGE PROCESSING

- Prepare your images for the web or other multimedia project
- Conversion, colour, rotation, perspective shifts, cropping, resizing, sharpening
- Perform a wide variety of other visual effects on your images



DIGITAL PHOTOGRAPHY



- On site with an hourly rate, no matter how many pictures taken
- Equipped with a 4 megapixel camera, tripod and floodlight
- Photos will be processed and provided for you on duplicate CDs or DVDs

SCANNING

- Scan hard-copy photographs and documents for the web, multimedia project or archiving
- Scanned images will be processed and provided for you on duplicate CDs or DVDs

Tutoring

- High quality on-site training in your home or office
- Friendly, supportive and patient
- Tailored to your specific abilities
- Learn the skills you want, including:

- Word processing and spreadsheets
- Internet and Email
- Microsoft Windows
- GNU/Linux
- Programming
- Web development
- Digital imaging
- Many others

